

## **The PRO Corner**

Did you know that DMH has a Policy and Procedures for “Service Animals in the Work Place”?

Although, we all love our pets and they provide us with lots of joy, service animals are individually trained to perform specific tasks for the benefit of an individual with a disability, including a physical, sensory, psychiatric, intellectual, or other mental disability. They are considered working animals not pets.

Please review DMH Policy and Procedures,108.02, and the ADA Requirements regarding Service Animals at [http://www.ada.gov/service\\_animals\\_2010.htm](http://www.ada.gov/service_animals_2010.htm) to learn what constitutes a service animal and what questions we may ask our consumers.

## **Patients’ Rights Office**



**“Safeguarding the rights  
of our consumers”**